

SPECIAL TERMS AND CONDITIONS OF SALE

PRIVATE TUITION



Alliance Française
Bruxelles-Europe
Centre Européen de Langue Française

Article 1

The Alliance française de Bruxelles-Europe's General Terms and Conditions apply fully to quote-based courses insofar as no derogation and/or amendment is introduced by the Special Terms and Conditions of Sale hereof.

Article 2

Private tuition may begin once:

- a. a written agreement has been concluded or an initial quote has been signed;
- b. the interested party's language level has been determined by self-assessment and/or through the Alliance française de Bruxelles-Europe's placement test – available on the website at: <http://placement.alliancefr.be/>
- c. full payment has been made for the course concerned.

Article 3

The overall volume of hours as well as a schedule indicating one-to-one classes, if applicable, is/are specified in the Alliance française de Bruxelles-Europe's quote.

Unless otherwise expressly agreed by the Trainer, the end time of a class shall not be modified if the Learner arrives late.

If the Learner is late by more than half the time planned for the class concerned, the Trainer shall have the right to leave the premises without being required to inform the Learner.

The Learner shall be liable for the full cost of the lesson concerned, even if the Learner arrives late and even if the provisions of the previous sub-paragraph are applied.

The Article hereof is applicable regardless of the reason for the Learner's absence or late arrival.

Article 4

The Client or the Learner may ask for a class to be cancelled. To be accepted, requests to cancel a class must be transmitted to the Trainer at least 24 hours prior to the beginning of the class concerned.

This deadline is extended to 48 hours when the class to be cancelled takes place on a Monday or the day after a day when the Alliance française de Bruxelles-Europe is closed.

The Alliance française de Bruxelles-Europe reserves the right to cancel and reschedule a class in a manner appropriate for the Trainer and the learner in the event that the class cannot be held under optimal training conditions.

Article 5

Any substantial amendment to the Agreement, except by prior agreement of the three parties, i.e. the Learners, the Trainers and the Alliance française de Bruxelles-Europe, results in termination of the Agreement. Consideration of the idea of substantial amendment is left entirely to the discretion of the Alliance française de Bruxelles-Europe. Agreement termination shall incur the charge of 30% of the balance payable prior to any reimbursement.

Article 6

The Client/Learner is responsible for complying with the validity period of the class specified on the quote. Failing this, the hours ordered shall be lost.

Article 7

The prices for the courses specified on the Alliance française de Bruxelles-Europe rates page are exempt from VAT pursuant to Article 44§2.4° of the Belgian VAT Code.

Article 8

If the Client/Learner decides to pay by bank transfer, bank charges relating to this transfer shall be borne entirely by the Client/Learner.

Article 9

The Alliance française de Bruxelles-Europe reserves the right to refuse or accept any order.

Article 10

The General Terms and Conditions hereof are governed by Belgian law. In the event of dispute, the courts of Brussels shall be solely competent. Proceedings shall take place in French.

Article 11

The Alliance française de Bruxelles-Europe Resource Centre is freely accessible to all Alliance française de Bruxelles-Europe Learners throughout training.